

Cleaning the Media Sensors

Contained in the following bulletin will be a set of instructions geared toward directing the printer operator how to clean all media sensors within their Memjet print engine.

Required Tools:

- Nitrile Gloves
- Isopropanol Alcohol (91% Preferably)
- Cotton Swab
- Can of Compressed Air

Media Sensors: During the printing process the Media Sensors are used to identify media gaps along with black marks. As a result of media passing through, paper lint, dust and other particulates may build up on the Media Sensors.

Directions:

1. Use a can of compressed air and gently spray the media sensors to disperse any debris that may have accumulated. (**Figure 1 – Points identified by letter “B”**)
2. Once all debris has been removed dampen one end of the cotton swab with the isopropanol alcohol and begin to wipe all three media sensors down.
3. Remember to wipe the clear panel over the Sensor Receiver in the upper Printhead Assembly as well. (**Figure 2**)

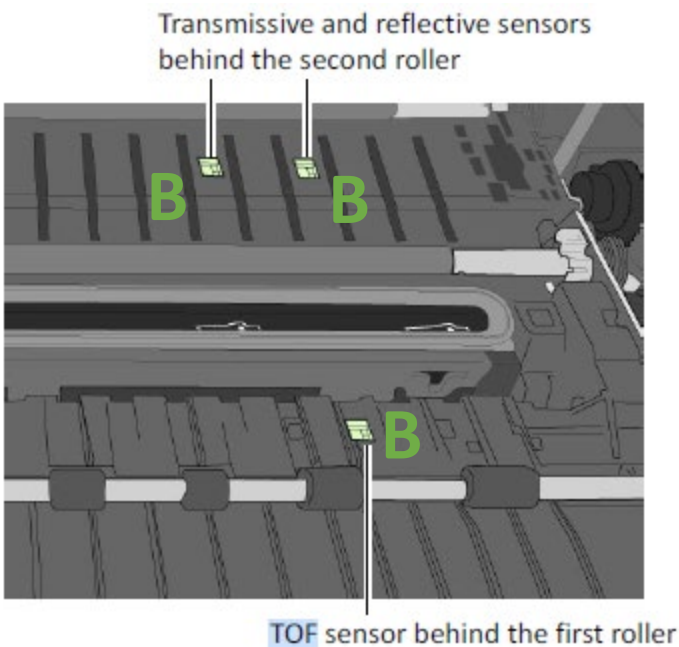


Figure 1, Overhead View of the Print Engine with Media Sensors Labeled

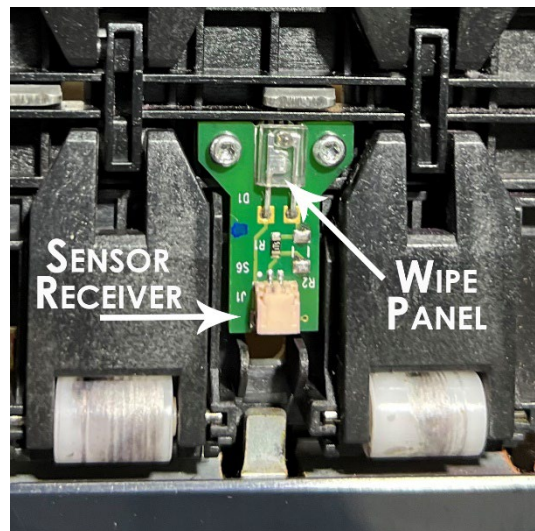


Figure 2, Sensor Receiver on Top of the Print Engine

For additional support, call the Vivid Data Group Support Team at 1-855-848-4332 and select Option 2.